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|  | | |  | DRIVE THRU SERVER/CASHIER |
| RESTURAUNT VISION Provide “REMARK”able experiences on both sides of the counter by serving *fresh food, quickly*, in a *clean environment* by a team that *LOVES* people and enjoys work. WHO You are the face of the restaurant to more guests than any other position. More guests are served at the drive thru window than any other register in any given hour. WHAT  * Use CORE FOUR at all times. * Greet guests promptly. * Confirm order * Give total and receive payment. * Give out any beverages with straw together. (Never put straws in the bag.) * Confirm bags are ready to go with napkins, sauces and any necessary utensils. * Communicate with bagger to effectively park any cars that may be waiting too long at the window. (more than 30 seconds)  WHERE Drive thru window is your home. You should be ready to greet guests as soon as they arrive to the window. WHY Our Corporate Purpose-  To glorify God by being a faithful steward of all that is entrusted to us. To have a positive influence to all who come in contact with Chick-Fil-A. |
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|  | | |  | DRIVE THRU ORDER TAKER |
| RESTURAUNT VISION Provide “REMARK”able experiences on both sides of the counter by serving *fresh food, quickly*, in a *clean environment* by a team that *LOVES* people and enjoys work. WHO You are the FIRST IMPRESSION of our new coming guest at Chick-fil-A. Make it an extremely positive one and create a “REMARK”able experience. Just because we are moving FASTER does not prevent us from being uniquely friendly! WHAT  * Greet all guests within 3 seconds of arriving at order box. * Use the CORE FOUR at all times. * Take guests orders being sure to clarify and confirm all orders. * Prepare and properly mark all beverages and desserts for drive thru guests as well as mobile orders. (Be sure to ask for help if things get overwhelming and you start to fall behind.) * Ask if guest will require any sauces or ketchup and enter into their order. * Provide guest with total and directions of where to pay. * Keep area clean and stocked * Stay off of your cell phone. (Even though guests can’t see you, they can still tell when you are not paying attention to them. Customers come FIRST.  WHERE Your focus should be to that order taker area. Be ready with headset to greet guests and effectively take their order. Communicate with your team when you need assistance with stocking, making desserts, ect. WHY Our Corporate Purpose-  To glorify God by being a faithful steward of all that is entrusted to us. To have a positive influence to all who come in contact with Chick-Fil-A.  **BENEFITS**  (Pay changes when both Drive Thru Order Taker and Server Positions are mastered)  Full Time starting pay $11.00  Part Time starting pay $10.75  Free employee meal each shift.  Opportunities for advancement in the business to those who take initiative. |
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